

September 17, 2004

To whom it may concern:

I have used the services of Mr. Peter Henthorn and his company, Profit Motivators International, LLC and respectfully recommend PMI to you for your consideration.

My previous assignment was with a Mississippi credit union that had been assigned an extremely low CAMEL rating and was very near conservatorship. During the four years ended 12/31/03, the credit union's CAMEL rating rose two levels, delinquency fell from 1.98% to 0.61%, net charge-offs declined from 1.60% to 0.40% of average loans, the ROA went from a negative to a 1.40%, two branches were opened, staff was reduced by 30%, and non-interest income rose by almost 50%.

While there was clearly a great deal of hard work by a number of people involved in this rescue operation, Peter and his people played an integral role in the many successes realized there. So helpful were they, in fact, that I plan to enlist their services here in Pueblo.

Should there be questions or if further information is needed, please feel free to call me at 719.561.5111.

Sincerely.

President & CEO

